



Dear Landmark Patients,

We hope this message finds you and your family healthy and well. The COVID-19 pandemic has created a new way of life for all of us over the past few months. At Landmark Dentistry we are preparing to return to more “normal” operations in order to serve all of your oral health needs. We are grateful for each of you and your patience and understanding throughout our recent period of limited operations. We want to assure you that the continued health and safety of our patients and team members are our priority concern. We will continue to maintain our high level of universal precautions and add in some additional sources of protection for everyone involved. We will be installing barriers at our check in and check out areas to limit person-to-person contact. We ask all patients to social distance in the reception area when arriving for your appointment. We will screen patients as described below and we will screen team members daily for all of the same concerns. Magazines will no longer be available in the reception area and we will be regularly wiping down the common areas of the office in addition to our typical rigid protocols in patient areas. Our team members may choose to add layers of PPE to protect themselves further. We look forward to seeing you all again soon but leave the ultimate decision to present for your appointment to each of you individually and your comfort level given the parameters of the current pandemic situation.

To insure your well-being as well as our employees, we kindly ask the following:

- Please arrive for your appointment at the time of your appointment and not before. Please wear a face covering to your appointment if possible.
- Please have family members remain in the car during your appointment if age appropriate.

- Please sanitize your hands on arrival.
- If you have any underlying medical conditions that increase your risk of infection please consider rescheduling your appointment.
- If you have been in contact with a known COVID-19 individual in the past 14 days please reschedule your appointment.

We will confirm with you on arrival that none of the following is a concern prior to starting your appointment:

- (1) Any fever or elevated temperature within the past 14 days
- (2) You have experienced a recent onset of respiratory problems, such as a cough or difficulty in breathing within the past 14 days
- (3) You have traveled internationally and/or visited any areas with high incidence of COVID-19 transmission or been in contact with anyone who has tested positive for the virus.

Thank you and well wishes to everyone from all of us at Landmark Dentistry.